

801.900.3667



Utah's Five-Star Company



## Wood Sections

Custom Carriage Garage Doors are made from the finest hand picked lumber available. **Our Kiln dried wood frames are warranted against cracking or splitting for 25 years.** Wood overlays should be chosen based on the amount of moisture and sun exposed to the garage door. All wood will expand when the climate is moist and will shrink when dry. Overlays are warranted against defects in manufacturing (nailing, cutting, and gluing) for one year from date of delivery to the original purchaser. Proof of purchase is required. This warranty is not applicable to the actual installation of the overhead garage door.

## Hardware

All Hardware, Hinges, Rollers, and Tracks are warranted against defect for lifetime. Torsion Springs and other related hardware are warranted for 12,000 cycles or 3 years, whichever is first.

## Installation

***These warranties extend to normal usage when the door has been installed and maintained in accordance with Custom Carriage Garage Door's Installation and Service manual.*** Refer to manual for model and exact instructions.

## Warranty Excludes the Following:

- 1) Cracking, splitting, bowing, expanding and/or contracting of any overlay material. These are natural properties of wood.
- 2) Any damage or deterioration caused by abuse or misuse, failure to provide reasonable and necessary maintenance **as defined by manufacturer's maintenance and installation instructions**, improper installation or handling of garage door or electric garage door opener, acts of God, fire, hail, hurricanes, tornadoes, flood, failure of paint applied after manufacture and distribution, alterations and/or additions to door or atmospheric conditions.
- 3) Defects due to improperly finished doors.
- 4) Unauthorized alterations and/or service to the door by anyone other than an Authorized Dealer.
- 5) Normal wear and weathering to materials caused by exposure to the elements.
- 6) Any damages caused beyond the manufacturer's control.

*All warranty deficiency/complaints must be submitted in writing to the manufacturer. If, within the term of the warranty, any of the garage door sections are determined to be defective, as verified upon inspection by persons authorized by Custom Carriage Garage Doors, we will replace or otherwise restore (at our option) any such defective garage door section(s). We will pay for required labor and materials cost associated with any repair work described above; however, any shipping or labor costs associated with the removal, delivery, finishing or reinstallation of any repaired sections and the installation of replacement sections will be your responsibility. The sole remedy available pursuant to this limited warranty shall be the repair, replacement or restoration of the defective section(s) of the overhead garage door.*

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